



Commissioner for Patents
Washington, DC 20231
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CONFIRMATION NO. 5602

Bib Data Sheet

SERIAL NUMBER 09/756,120	FILING DATE 01/09/2001 RULE	CLASS 709	GROUP ART UNIT 2143	ATTORNEY DOCKET NO. 198775US-2
APPLICANTS Tetsuro Motoyama, Cupertino, CA; Avery Fong, Castro Valley, CA;				
** CONTINUING DATA ***** <i>Ac</i>				
** FOREIGN APPLICATIONS ***** <i>Ac</i>				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 12/20/2001				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>Ac</i> Examiner's Signature <i>Ac</i> Initials <i>Ac</i>		STATE OR COUNTRY CA	SHEETS DRAWING 16	TOTAL CLAIMS 35
INDEPENDENT CLAIMS 4				
ADDRESS 22850				
TITLE Method and system of remote support of device using e-mail				
FILING FEE RECEIVED 1060	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	



UNITED STATES PATENT AND TRADEMARK OFFICE

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Bib Data Sheet

CONFIRMATION NO. 5602

SERIAL NUMBER 09/756,120	FILING DATE 01/09/2001 RULE	CLASS 707	GROUP ART UNIT 2171	ATTORNEY DOCKET NO. 198775US-2
APPLICANTS Tetsuro Motoyama, Cupertino, CA; Avery Fong, Castro Valley, CA;				
** CONTINUING DATA *****				
** FOREIGN APPLICATIONS *****				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after allowance Verified and Acknowledged _____ Examiner's Signature _____ Initials _____		STATE OR COUNTRY CA	SHEETS DRAWING 16	TOTAL CLAIMS 35
INDEPENDENT CLAIMS 4				
ADDRESS 22850				
TITLE Method and system of remote support of device using e-mail				
FILING FEE RECEIVED 1060	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	